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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. The foundation of a managed care organization is the

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | specialist physician | b.  | nurse practitioner |
|   | c.  | primary care physician | d.  | physician assistant |

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| --- | --- |
| *ANSWER:* | c |

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| 2. The type of health care service that provides more specialized care is

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | primary care | b.  | secondary care |
|   | c.  | tertiary care | d.  | long-term care |

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| --- | --- |
| *ANSWER:* | b |

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| 3. Health care reimbursement in the form of a fixed, prepaid fee per person is called

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | fee-for-service | b.  | capitation |
|   | c.  | insurance | d.  | retrospective payment |

|  |  |
| --- | --- |
| *ANSWER:* | b |

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| 4. The health care institution that provides health care to a patient in a bed is a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | pharmacy | b.  | outpatient care institution |
|   | c.  | clinic | d.  | inpatient care institution |

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| --- | --- |
| *ANSWER:* | d |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 5. A patient’s ability to obtain medical care is called

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | access | b.  | quality |
|   | c.  | cost | d.  | health |

|  |  |
| --- | --- |
| *ANSWER:* | a |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 6. The type of health care system that involves government involvement in all aspects of health care services is a

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | decentralized program | b.  | centralized program |
|   | c.  | socialized program | d.  | voluntary program |

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| --- | --- |
| *ANSWER:* | c |

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| 7. The backbone of any health care system is the

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | hospital | b.  | insurance companies |
|   | c.  | patients | d.  | personnel |

|  |  |
| --- | --- |
| *ANSWER:* | d |

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| 8. The largest group of health care personnel are

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | nurses | b.  | pharmacists |
|   | c.  | physicians | d.  | dentists |

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| --- | --- |
| *ANSWER:* | a |

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| 9. A physician extender refers to a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | nurse | b.  | physician assistant |
|   | c.  | physical therapist | d.  | emergency medical technician |

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| --- | --- |
| *ANSWER:* | b |

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| 10. Workers in health-related areas that assist, facilitate, or complement the work of physicians are called

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | physician assistants | b.  | pharmacy technicians |
|   | c.  | certified nurses’ aides | d.  | allied health personnel |

|  |  |
| --- | --- |
| *ANSWER:* | d |

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| 11. An example of tertiary care is a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | surgery | b.  | bone marrow transplant |
|   | c.  | annual physical | d.  | laboratory test |

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| --- | --- |
| *ANSWER:* | b |

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| 12. In a three-party payment system, the health care provider is the

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | first party | b.  | second party |
|   | c.  | third party | d.  | payer |

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| --- | --- |
| *ANSWER:* | b |

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| 13. The managed care organization that provides health care services for a capitation fee is a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | HMO | b.  | PPO |
|   | c.  | PBM | d.  | CMS |

|  |  |
| --- | --- |
| *ANSWER:* | a |

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| 14. The managed care organization that focuses only on pharmacy services is a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | HMO | b.  | PPO |
|   | c.  | PBM | d.  | POS |

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| --- | --- |
| *ANSWER:* | c |

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| 15. The variable that refers to the resources, personnel, and policies and procedures used to provide health care is

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | structure | b.  | process |
|   | c.  | outcomes | d.  | access |

|  |  |
| --- | --- |
| *ANSWER:* | a |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 16. The health care researcher who identified structure, process, and outcomes is

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Relman | b.  | Hepler |
|   | c.  | Strand | d.  | Donabedian |

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| --- | --- |
| *ANSWER:* | d |

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| 17. An example of a primary care practitioner is a

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | pharmacist | b.  | surgical technician |
|   | c.  | respiratory therapist | d.  | nurse midwife |

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| --- | --- |
| *ANSWER:* | d |

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| 18. The federal program that finances health care services for the elderly and disabled is

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Medicaid | b.  | Medicare |
|   | c.  | Veterans Administration | d.  | TRICARE |

|  |  |
| --- | --- |
| *ANSWER:* | b |

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| 19. A hybrid type of managed care organization is a(n)

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | PPO | b.  | POS |
|   | c.  | PBM | d.  | HMO |

|  |  |
| --- | --- |
| *ANSWER:* | b |

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| 20. A burn hospital is considered to be a

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | specialty hospital | b.  | short-term hospital |
|   | c.  | general hospital | d.  | community hospital |

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| --- | --- |
| *ANSWER:* | a |

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| 21. An act implemented in 2010 that serves to ensure quality, affordable coverage for all is titled:

|  |  |  |
| --- | --- | --- |
|   | a.  | Medicare Part D |
|   | b.  | Children’s Health Insurance Program |
|   | c.  | Patient Protection and Affordable Care Act |
|   | d.  | Omnibus Budget Reconciliation Act |

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| --- | --- |
| *ANSWER:* | c |

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| 22. The consistent care from one health care setting to another is called:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Continuity of care | b.  | Managed care |
|   | c.  | Point of service care | d.  | Medical therapy management |

|  |  |
| --- | --- |
| *ANSWER:* | a |

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| 23. A change in a patient’s health status resulting from health care services is called a/an:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Process | b.  | Procedure |
|   | c.  | Outcome | d.  | Structure |

|  |  |
| --- | --- |
| *ANSWER:* | c |

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| 24. The profession of pharmacy is shifting from providing a \_\_\_\_\_\_\_\_ to providing a \_\_\_\_\_\_\_\_\_.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Product, service | b.  | Service, product |
|   | c.  | Treatment, service | d.  | Service, therapy |

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| --- | --- |
| *ANSWER:* | a |

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| 25. An \_\_\_\_\_\_\_\_\_ approach is defined as many different health care providers working together for the good of the patient.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|   | a.  | Network | b.  | Managed care |
|   | c.  | Fee-for-service | d.  | Interdisciplinary |

|  |  |
| --- | --- |
| *ANSWER:* | d |

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